



# National Council for Hospice and Palliative Professionals

**BEREAVEMENT SECTION**  
**QAPI SECTION**

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# NCHPP: What is it?



- Collaborative of 15 discipline-specific professional sections
- Provides on-line resources, forums and networking

# My.NHPCO



- Professional Communities
- Discussion Posts
- Monthly Chats
- Library entries
- Blog

# Please contact us...



- With questions about membership
- With topics you would like us to discuss
- If you would like a mentor
- If you want to become a section committee member

# PLEASE KNOW...



- We call this hour a ‘chat’ for a reason
  - We want everyone to SHARE!
  - We offer suggestions but welcome INPUT!
- Type questions in the chat feature on left side of screen

# GOOD RESOURCES TO HAVE ON HAND



- NHPCO's *Guidelines for Bereavement Care in Hospice* (being revised (coming soon - Fall 2017) and can be found on the NHPCO website in their online store that is called Marketplace)
- *Grief Counseling and Grief Therapy* by J. William Worden, 4<sup>th</sup> edition
- *Medicare Hospice Conditions of Participation Tip Sheet* from NHPCO (also in the bereavement library of my.nhpc.org)
- Medicare CoP's and NHPCO Standards (found in the *Guidelines for Bereavement Care in Hospice*)

# Topics of Conversation



- Are there specific QAPI requirements for bereavement in the Regs?
- Why are QAPI practices important in bereavement?
- *Best Practices:* What are the QAPI processes you have in place?
- How do your QAPI processes inform the bereavement care you provide?

# Survey Readiness



- **BSM Credentials and Interview Prep**
- **What does the Surveyor ask for?**
  - Bereavement Assessment and Plan of Care
  - Scope of Bereavement Services
  - Provision of Bereavement Support to SNF/NF or ICF/MR



[www.nhpco.org](http://www.nhpco.org)



National Hospice and Palliative Care  
Organization