## Hospice Bereavement: Serving the Community

December 6, 2017 Bereavement Professional Chat Box Transcript

Heather OBrien: What was the Jewish company for handouts you mentioned?

Cindy Gourley: Jewish Lights Publishing www.jewishlights.com .

Sarah Layton: Looks like it might be Jewish Lights Publishing, thanks to Google.

Anna Butler: Any suggestions for where or how to get Critical Incident Response training?

**Nancy Arnold:** Do you have a program design document for the grief support in the schools that you just spoke of? We are considering a program and those are some great program components.

David Ayers: Did you say that there was a Heartland Hospice in Wytheville, VA?

**Deborah Pausig:** I'm from a VNA Community Hospice program. Our VNA organization in the community is over 100 years old. Our hospice program is only 1 year old. On the beginner/small scale with single staff bereavement coordinator, what community services would you suggest targeting beyond support groups & professional conference speaking?

**Lori Williams:** Am I the only Bereavement support person that is so overwhelmed by trying to attend to the needs of the bereaved in our program, about 500 per year, that I can't imagine trying to offer community grief support as well? Any suggestions?

Deborah Byrum: How about supporting bereaved in the event of drug overdoses - resources?

Deborah Pausig: Thank you.

Hannah Roche: Same as Lori!

**Belinda Motzkin Brauer:** Can you tell us more about your crisis training. What does it include? How long is it?

**Heather OBrien:** for Lori's question - we offer our grief groups to the community as well as our bereaved.

**Anna Butler:** Lori, we've worked together with local funeral homes. They are good to financially help, to provide a place to meet, or to have extra people to carry the load.

Lori Williams: Thank you all for the support & ideas! Love this group!

John: We have worked with the local senior centers to help find those who may need grief support.

Cynthia Meilicke: How many hospices utilize bereavement volunteers?

Deborah Byrum: Can you include, please, resources for grief and the holidays?

**Deborah Byrum:** Is/Are there particular programs/resources that you recommend for specific support groups, in particular places?

Hannah Roche: Cynthia - we use volunteers for mailings/data entry/phone calls.

**Deborah Pausig:** Deborah Byrum, my agency posted this on their website for the holidays <u>www.connecicuthomecare.org</u> -Services-Hospice-Bereavement Support.

**Cynthia Meilicke:** I train and supervise BV volunteers for group facilitation - couldn't provide the services we do w/o them!

Deborah Byrum: Thank you very much!!

Sarah Layton: What's Your Grief-website to check out for holiday resources?

Belinda Motzkin Brauer: What do you do at the pet loss workshop?

Deborah Byrum: Can you post a link to that workshop?

Sara Cohick: How do you charge a fee for community grief members

Cindy Gourley: Do you have a children's grief center?

Brenda Loes: How can we find out if our company is a member of NCHPCO?

Brenda Loes: Thanks!

Nancy Arnold: Is there another resource to find children's grief programs other than Dougy.org?

Sarah Layton: NAGC

Nancy Arnold: Thanks.

John: Thanks!

Cindy Gourley: Thank you.