

# National Council for Hospice and Palliative Professionals

BEREAVEMENT PROFESSIONAL SECTION
CHAT FOR NEW HOSPICE BEREAVEMENT COUNSELORS

ROBIN FIORELLI, LCSW-ROBIN.FIORELLI@VITAS.COM

DIANE SNYDER COWAN, MA, MT-BC, CHPCA-DSCOWAN@HOSPICEWR.ORG

#### NCHPP: What is it?

• NCHPP is a collaborative of 15 discipline specific professional sections advancing end-of-life care within their disciplines.

• NCHPP's on-line resources, forums and networking will help you grow professionally, find new solutions, contribute to the field, and elevate the national profile of your program.

## My.NHPCO

- Professional communities
- Discussion Posts
- Monthly Chats
- Library entries
- Blog

### Please contact us...

- if you have questions about membership
- if you have topics you would like us to discuss
- if you would like a mentor
- if you would like to become a section committee member

#### PLEASE KNOW...

- We call this hour a 'chat' for a reason
- Feel free to type in your questions in the chat feature on the left hand side of your screen
- We want everyone to share their experiences
- We will offer suggestions but welcome everyone's participation and input

#### GOOD RESOURCES TO HAVE ON HAND

- NHPCO's *Guidelines for Bereavement Care in Hospice* and can be found on the NHPCO's website in their online store that is called Marketplace
- *Grief Counseling and Grief Therapy* by J. William Worden, 4<sup>th</sup> edition
- Medicare Hospice Conditions of Participation Tip Sheet from NHPCO (also in the bereavement library of my.nhpco)
- Medicare CoP's and NHPCO Standards (found in the Guidelines for Bereavement Care in Hospice)

- Federal and State Regulations
- Assessment and Plan of Care
- Bereavement Service Programming
- QAPI

#### Would You Like to Know....?

- How can I get certified in this field?
- How do bereavement programs use volunteers?
- How often should I be calling bereaved clients?
- How can I increase the attendance at support groups?
- What is the bereavement counselor's role with the interdisciplinary team?
- How do other hospices provide memorial services?
- What are some ways to support community bereaved?



# www.nhpco.org

