

Death Goes Digital

March 7 – Chat Box Transcript

Emily Payma: Hospice bereavement coordinator - developing grief program, support groups/events/seeking innovative ways to reach people in their grief.

DF Marcus: Do you recommend any specific grief groups on Facebook?

Emily Richman: Hi! I have been tasked with posting grief specific updates to our FB page and I would like to be real, and normalizing of grief while still maintaining the image that our organization has of being supportive and comforting. Your thoughts?

Emily Richman: Thank you!

Larry Patten: What HIPAA restrictions should we be aware of with creating public or private Facebook groups?

Karen Hubbard: HIPPA concerns from hospice bereavement counselor.

Rick Capezza: So if we would like to observe a group before starting our own, is there a group we can join?

Larry Patten: In your face-to-face scheduled groups, do you have the option of also creating a closed group for them during the duration of the group? Have any examples of "failures" with digital groups . . . things we should likely avoid?

Patti Anewalt: Hi, this is Patti Anewalt. Not sure what you mean by a Facebook live something or other before a workshop and what is a Facebook workshop? Thanks, Michelle, great to hear you!

Monica Walker: I put our Grief Group Flyers on Facebook and on our website. I try to use Facebook as much as I am allowed but it sounds like I should be doing more.

Janine Siegel: Hi this is Janine in Sacramento -- my concern is that someone would post to FB in the middle of night that s/he is suicidal and wants to be with their deceased loved one. I can't moderate the group 24/7 -- how might you handle the scenario.

Rick Capezza: What is her email?

Diane Snyder Cowan: mpost@onelegacy.org and check out michelle-post.com.

Wendi Sargent: We need a follow up- Part 2!!! So great, Michelle- thank you!

Michelle Post: Thank you all! I appreciate your time! - Michelle