

New to Bereavement Coordination Chat

April 4 – Bereavement Professional Chat Box Transcript

Diane Snyder Cowan: If you are interested in having a mentor or are interested in becoming a bereavement steering committee member, please contact me directly at dscowan@hospicewr.org.

Jo Moore: I missed the qualifications for the manager of the bereavement team...can anyone please outline them specifically?

Diane Snyder Cowan: Educational background and experience for bereavement professionals to do their job -- mental health, grief and loss knowledge and professional experience. It is vague; and routine supervision from a qualified professional who has professional bereavement experience and training

Cindy Gourley: Financial dependence on the deceased makes the risk higher as well, I've found.

Diane Snyder Cowan: Good point Cindy. Thank you.

Beverly Lutz: What was the certification she mentioned? With regards to manager criteria?

Diane Snyder Cowan: Certification in Thanatology from Association of Death Education and Counseling. www.adec.org - It's an option, not a requirement. It's a strong organization.

Beverly Lutz: Can you explain the "eggs"? I can't understand if this is what you are saying in regards to the survey. I am very new to bereavement.

Diane Snyder Cowan: Evaluation of Grief Services Survey is an NHP CO survey which is replacing Family Evaluation of Bereavement Services. It's a survey developed by NHP CO and can be found on the NHP CO website. It's not on this screen. Basically, what we are both saying is you need to evaluate your bereavement programming.

Whitney Glosser: I just want to clarify that you said you don't have to have a number for Risk assessment. Is this correct?

Diane Snyder Cowan: That is correct.

Jennifer Thomas: Hello, do you ask bereaved clients to sign a consent for bereavement services, since all of the previous consent info was for the hospice patient? Thank you.

Fiona O'Neill: At what point after the death does the bereavement coordinator make contact with bereaved. Our Social Workers call right after the death and let them know bereavement will be following up but I am curious what the time frame should be for bereaved without any risk factors.